

The Clinical Practicum: Guidelines for Success

Adult-Gerontology Clinical Nurse Specialist &

Primary Care Adult-Gerontology Nurse Practitioner

2016-2017

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1. Introduction

This manual serves as a guide to establish guidelines, facilitate student role development, and provide materials for use by clinical nurse specialist (CNS) and nurse practitioner (NP) students during their clinical preceptorship experiences.

2. Selection of Clinical Preceptors and Sites

Developing a skilled practitioner depends upon both academic learning in the classroom and appropriate experiences in clinical practice. Clinical nurse specialists and nurse practitioner will be required to identify and contact preceptors. As a graduate student, developing the skills to promote yourself are very important and one way to enhance this experience is to have students work to develop their clinical practice relationships. Ultimately students are more comfortable with sites, preceptors, and locations that they have procured than sites that we can provide.

Once you have identified your potential site and preceptor you should upload the "EMU Student Placement Request Form" and the "EMU Preceptor Agreement Form" into Project Concert, and send an email to your lead faculty. This information is used to determine the appropriateness of a preceptor and placement. Once approved by your course faculty you will need to contact Bobbi Towne. Bobbi Towne is the official coordinator for the graduate program and will work with the site to obtain an affiliation agreement permitting you to do your clinical hours in that facility and with that preceptor. Students should begin their search at least 6 months prior to the desired clinical date. This will ensure adequate time to evaluate the clinical site, ascertain preceptor credentials and gather the appropriate information needed to formalize a contractual agreement between the University and the facility if one does not already exist.

3. The Student: Responsibilities and Accountability

Students enter the clinical arena for mentoring and clinical preceptorship when they have progressed to a specific point in their education e.g. completed sciences, theoretical, and assessment courses. It is important for students to understand their roles and responsibilities as a student. When assigned to or selecting a clinical site and preceptor, the student is expected to fulfill basic requirements. Meeting the clinical requirements will assist the student in optimizing the learning experience. Within the partnerships between the student and course faculty and preceptor, there are roles that each partner must fulfill.

<u>Clinical Placement Request</u> Complete and submit clinical placement request form by the date assigned. The request forms are available on the program website, in Project Concert, and typically in your canvas course shell. It is very important for the student to consider any restrictions they need to place on their clinical time/placements. For instance, transportation concerns, family responsibilities, specific days, and work commitments should all be considered

when selecting clinical placements. Minimally, students should expect to spend 4 hours per day at a clinical site. An 8 hour clinical day is the most typical scenario and may encompass a variety of clinical care, client rounds, procedures, home visits, chart reviews and other experiences.

Necessary Paperwork All students are responsible for submitting updated health forms, immunization records, CPR certification, nursing licenses, criminal background checks and other items as required by the EMU School of Nursing. Individual clinical sites may also have specific requirements that must be met. **Students will not be allowed to participate in clinical experiences without completion of the appropriate paperwork.** Students will be required to verify that their certification is good for the entire semester. If any of the necessary paperwork expires midsemester, the student is expected to update their records immediately.

<u>Preceptor Interview</u> Some preceptors require an interview with the student seeking placement with them. The purpose of the interview is to:

- 1. Provide the preceptor with an understanding of the level, ability, and personality of the student
- 2. Enable the preceptor to assess if the students would be a good fit for the clinical site and the population it serves.

Typical questions from the preceptor may include:

- 1. Why do you want me as a preceptor? What are your expectations? What are your primary clinical objectives for this semester?
- 2. Why do you want to be a CNS or NP? What are your future goals?
- 3. Tell me what a CNS or NP is? How will you explain this role to a client?
- 4. What are your strengths/weakness?
- 5. How do you handle mistakes?
- 6. How often do you liké to have feedback? Do you prefer a formal evaluation or informal evaluation? Do you prefer a "wrap-up" at the end of every day?
- 7. What hours do you expect to be here? When do you wish to start? Do you have certain days that you are available?
- 8. Along with providing primary care, I also can provide other experiences such as grand rounds, home visits, etc. Do you want to participate?
- 9. How long have you been a nurse? What types of patients do you prefer to care for?

Scheduling of Clinical Hours

Clinical practicum hours are to be scheduled at the convenience and availability of the preceptor. Students are not to ask preceptors to conform to a schedule that meets their personal and employment needs. The student's personal and work schedules are expected to accommodate participation in the required number of clinical hours prescribed by the clinical course. Students and preceptors need to agree on the days and times that the student will be in the clinical agency prior to beginning the practicum experience. When determining the hours, it is wise to schedule several "contingency" days. These are days that can be used as "make-up"

time in the event that the preceptor or student is unavailable i.e., ill, the clinic is closed, or weather events make travel hazardous. *Clinical hours must be completed within the semester that students are registered.* Accommodations may be made for humanitarian reasons with the approval of the lead faculty, Associate Graduate Director and Director of the School of Nursing. Such requests may only be considered when legal and insurance issues are compatible with the request.

Attendance Performance of clinical hours at the negotiated times and day with the preceptor is required. Careful attention to attend clinical on the days which the preceptor can accommodate the student is important. Often, specific days of the week are chosen by the preceptor due to client availability, client mix, or the availability of extra examination rooms. It is the student's responsibility to monitor the number of hours completed, and plan on completing the required hours within the semester. The student is responsible for adjusting his/her personal and employment commitments so that the required number of clinical hours can be completed. If the student does not complete the required number of clinical hours for the semester, he/she cannot expect the preceptor to continue the precepting relationship. Extension of the clinical period with the preceptor cannot be assumed but is granted only by agreement with the preceptor, clinical agency and school/college of nursing. Exceptions related to unexpected illness of the student/family and or preceptor should be discussed with course faculty and the parties involved.

When the student cannot attend clinical on a day that is scheduled, the preceptor and clinical faculty must be notified immediately. The student should obtain contact information (telephone number or email address) from the preceptor and discuss the procedure for notifying the preceptor and faculty for unexpected absences. Failure to notify the preceptor as negotiated, prior to the beginning of the scheduled clinical day is unacceptable and may place the student and clinical placement in jeopardy. The student should present the faculty and preceptor with a plan to complete the lost clinical time.

Attire and Behavior Students are representatives of the Eastern Michigan University School of Nursing and must present themselves as ambassadors of their programs. Students are expected to be respectful to preceptors, faculty, staff, patients, and their families. Reports of unprofessional behavior will result in the student being counseled and possibly subject to review. Interactions with clients, staff, other health providers and students are learning opportunities for the student to role model nurse practitioner expertise. The clinical preceptorships are designed to provide advanced practice nursing experiences but in the early semesters of clinical it is not uncommon for students to fall back into a comfortable "staff nurse" role. Students are highly encouraged to observe their preceptor's interactions with support staff and others as it relates to APN practice.

Students should dress professionally and carry their Eastern Michigan University School of Nursing identification badge denoting status as a nurse practitioner student. Work identification badges should not be worn during clinical preceptorships. Some clinical sites may require that lab coats or other specialized garb are worn in client care areas. Students are to discuss the appropriate dress attire with their preceptor prior to the first clinical day.

<u>Clinical Objectives</u> It is the responsibility of the student to construct and provide the preceptor with student-specific clinical objectives for the clinical practicum. The preceptor is provided with a copy of the course description and objectives in a letter that Dr. Bumpus distributes when the preceptor confirms their agreement for student placement. The student should reflect and develop individual learning objectives that will meet and facilitate his/her learning needs and previous clinical nursing experience (e.g. assessment of abnormal heart sounds, skills acquisition-clinical use of the microscope or phlebotomy, suturing, etc.) that are not explicit in the course or clinical objectives. Guidelines for developing clinical objectives include:

- 1. The student will write specific clinical objectives according to individual learning needs. These objectives should be discussed with the preceptor **EACH WEEK**. The objectives should also be submitted to the clinical faculty when SOAP notes are submitted.
- 2. Examples of clinical objectives include APN skills, diagnostic reasoning, diagnostic labeling, interventions, evaluation methods, and record audits.
- 3. Clinical objectives must be measurable and evaluated at the end of the clinical day. Written objectives do not provide learning feedback unless evaluation occurs. If the objective is not completed, it may be used in subsequent clinical days until it is met.
- 4. Clinical objectives should reflect the level of competency the student would like to achieve at the end of the practicum, e.g., minimal competency, proficient, etc.
- 5. Clinical objectives should be congruent with and complement the course objectives.
- 6. A method for evaluation of individual objectives should be planned and completed.
- 7. Specific clinical objectives should be sufficiently limited in number so that appropriate attention can be directed toward each. Typically 2-3 objectives per clinical day is adequate.

Preparation for Clinical Practicum The clinical practicum extends the learning environment of the classroom to integrate theoretical concepts with clinical practice. Students should prepare for the clinical practicum by developing individual learning objectives, as previously discussed. Students should prepare for clinical by reading course texts and professional journals, and using other audiovisual and electronic learning aids as necessary. The preceptor may recommend additional materials and topics for review prior to the first clinical day. The student should review the common clinical problems relevant to the clinic's population. Follow-up reading of current reference material following the clinical day provides the student with the opportunity to increase the breadth of scientific and clinical knowledge from that gained in the clinical arena.

Guidelines for clinical preparation

- 1. Students are expected to have full knowledge of entrance requirements for clinical, including credentials, dress, location, timing, security clearances, etc., before scheduling the first clinical day at the agency.
- 2. Students are responsible for their own health records and other requirements, such as current CPR certification and immunizations, in order to fulfill the clinical requirements on the first day. In accordance with school and agency policy, students without appropriate clearance will not be allowed to enter the clinical setting.
- 3. Whenever possible, discussion with other students who have the same or similar placements may be beneficial.
- 4. On the first clinical day, discuss questions about computer access, the procedure for preceptor co-signing documents, eating and parking arrangements, and the communication with other disciplines.
- 5. Learn something about the preceptor, when possible, in order to acknowledge the preceptor's background and broaden the student's educational experience.

4. Clinical Faculty Responsibility

Each student will have a clinical faculty member assigned to them for the duration of the semester. The role of the clinical faculty is to facilitate the student's learning via personal observation of the student's clinical skills and clinical conferences. Pairing of clinical faculty with a student also provides sensitivity to the student's life experiences, expertise, unique perspectives, learning preferences, and career goals. The clinical faculty also acts as a role model for the numerous dimensions of the nurse practitioner role.

The clinical faculty member is responsible for the completion of student site visits, assessing the student's SOAP notes, clinical objectives and progression in the clinical sequence, communications with the preceptor via telephone, emails or onsite visits, and for providing timely and constructive feedback to the student. The clinical faculty also communicates regularly with the course faculty and track coordinators regarding student progress and achievement.

Students should contact the clinical faculty immediately if concerns arise about the clinical preceptorship experience or their ability to successfully adhere to the original agreements made with the preceptor. Also, the student should seek advice from the clinical faculty should challenges occur at the clinical site that the student cannot reasonably resolved on their own.

The clinical faculty will have a mid term and final conference with each student to review academic/clinical progress, set objectives for the remaining or upcoming semester, and provide constructive feedback.

5. Documentation of the Clinical Encounter

Each clinical encounter performed by the student must be documented in the client's record. Documentation should be consistent with current billing and coding guidelines and adhere to the current national and facility standards of care. Typically, SOAP notes are the preferred format of documentation using paper, electronic, digital or taped methods. However, many agencies now have templates, check sheets and other formats to document the clinical encounter. BEFORE SUBMITTING SOAP notes for review by the clinical faculty, the student is highly encouraged to discuss the format/method.

All SOAP notes must be co-signed by the preceptor. It is highly encouraged that the preceptors do more than simply sign the note. Many facilities now have stipulations regarding the meaning i.e., legal and reimbursement designations, of a preceptor signature and have developed their own policies on co-signing. Following are some suggested wording that may be used if the agency does not have guidelines in place.

Agree with the above. Signed
Agree with the above. Also include Signed
Agree with the above documentation. Present during visit. Signed
I have reviewed the history and physical findings and repeated pertinent physical exam
elements necessary to develop the diagnosis and plan Signed

All client visits must also be recorded in the electronic clinical log (ProjectConcert). This log is used to document the breadth and depth of the student's clinical experiences. The clinical, course and program faculty also use the log as a tool to assess and evaluate the appropriateness of clinical placement and the increasing independence of the student's clinical skills. The summative data from the log will be used in the student's career portfolio that is developed in the final semester of coursework.

6. The Clinical Site Visit

Clinical site visits are completed at designated intervals throughout the student's program of study. The site visit facilitates the clinical faculty's understanding of student progress via direct observation of their clinical skills, enables the student to demonstrate their expertise and to conference with their clinical faculty member, and allows the preceptor to share their experiences regarding the student's accomplishment and their precepting with the clinical faculty. The member of the team plays an important role in a successful site visit as noted below.

The student is responsible for:

- 1. Coordinating the date of the site visit with the clinical faculty member, providing important contact numbers that can be used while the faculty member is enroute to the site should something occur, and confirming the site visit one day prior to the event.
- 2. Ascertaining with the preceptor that client's will be available the day of the site visit and selecting several that can be seen by the student.
- 3. Introducing the faculty member to the preceptor and support staff, providing a "tour" of the facility if appropriate, discussing charting procedures, and how clients are selected for the student.
- 4. Reminding the preceptor that the clinical faculty will be arriving for a site visit and that the faculty will need several minutes of their time to discuss the student's progress.

The clinical faculty is responsible for:

- 1. Observing the student during 2 clinical encounters. This will include observing oral summaries given to the preceptor and any subsequent client management.
- 2. Observing the student's interactions with the environs of the site: preceptor, clinical staff, support staff, clients and their support persons, use of technology at the site and others.
- 3. Conferencing with the preceptor regarding the student's abilities and progress, learning goals and suggested changes.
- 4. Providing constructive feedback regarding the encounters and the whole of the site visit as well as making recommendations to facilitate clinical expertise.
- 5. Completing the site visit evaluation and sharing the results with the student.

The preceptor is responsible for:

- 1. Providing appropriate site visit clients for the students.
- 2. Providing feedback to the student and the clinical faculty regarding the student's experiences and abilities at the site.
- 3. Providing feedback on the student's documentation of client visits, attendance, professionalism, and other components of the nurse practitioner role.
- 4. Completion of the appropriate student evaluations for clinical.

The site visit day should be conducted as a normal clinical day for both the student and the preceptor. Although the student is usually nervous at the prospect of being observed, the faculty and preceptor are well aware of this and try to place the student at ease. Also, it is

important that the clinical faculty observe the flow of the clinic at large, the interaction of the staff with the various care providers, the client mix and the student's interactions within all of these arenas. This assists in not only evaluating the student but ascertaining the appropriateness of the clinical site for the current and/or future students.

7. Problem/Conflict Management

The potential for conflict and disagreement in interpersonal relationships is common and should be anticipated. In the clinical setting, preceptors are under pressure to be productive which may constrain time that can be fully devoted to teaching. Other factors, such as level, ability, communication style and motivation of the student coupled with the uniqueness of the preceptor's client load can provide fertile ground for conflict. It is the student's, preceptor's and faculty responsibility to use the appropriate resources for problem-solving while optimizing learning experiences.

Examples of potential conflict situations include:

- 1. Placement of a student with preceptor with a conflict of interest that is personal, family related or via job alliances.
- 2. Cultural differences between the student and preceptor in communication to clients and other providers.
- 3. Inappropriate matching of student competence level with preceptor expectations.
- 4. Inexperience of preceptor in coping with student's unacceptable behaviors. Preceptor is not providing expected level of mentorship or clinical care.

Intervention strategies for conflict resolution are dependent upon the urgency of the matter. In instances where an immediate response is needed, the clinical faculty should be notified first. If there is no response, then notification of either the course faculty and/or program coordinator should be done immediately.



All admitted students must provide the following information to the School of Nursing, 311 Marshall Building. Scan/send to r. towne1@emich.edu or fax to 734-487-6946

Health Requirements:

- 1. A current health history (on form provided).
- 2. A current health examination (on form provided).
- 3. Complete immunization record (on form provided). **You must have received the vaccine or have a positive titer results.** *A history of the disease is not sufficient proof of immunity*. Without this proof, you will not be allowed to attend clinical courses.
- 4. Annual documentation of freedom from Tuberculosis is required (negative tuberculin skin test, current negative chest-xray or negative symptom checklist by a qualified healthcare provider).
- 5. A negative 7 panel urine drug screen is required. This can be obtained at Snow Health Center at a cost of \$40. You will be asked to sign a release for the School of Nursing. You can also have this done through your health care provider, Midwest Health etc.

Students may contact University Health Services at EMU for health examination, immunizations and tuberculosis testing at 743-487-1122, county health departments or personal health care provider.

Basic Life Support Certification:

You must provide proof of certification to provide adult, child, infant, two-person Cardiopulmonary Resuscitation (CPR) for the <u>Healthcare Provider</u> or <u>Professional Rescuer</u>. You can contact your local American Heart Association, American Red Cross or Snow Health Center (cost is \$60) for information on obtaining CPR certification. Make certain it is a course for health professionals, not lay persons.

Personal Health Insurance:

Proof of health insurance coverage is required. Students who do not have health insurance through their family or workplace can obtain health insurance through the university. EMU has an Accident and Sickness Plan provided through United Health Care Student Resources. The EMU insurance plan is not available for purchase until August and will not go into effect until September 1st. Information is available at Snow Health Center. Students who cannot afford this may contact the Public Health Department at 734-481-2000.

ALL STUDENTS ADMITTED TO THE NURSING PROGRAM MUST MEET THE REQUIREMENTS ABOV

personal copy of these requir	agree to the above EMU nursing student requirement rements and related forms for my own use and student uirements by the deadlines noted, will result in my no	nt portfolio. Failure to
Student Signature	Printed Name	Date

Health Examination Form

TO BE COMPLETED BY PHYSICIAN, NURSE PRACTITIONER, OR PHYSICIAN'S ASSISTANT

Last First		t	Middle	
Explain any significant family or personal history:				
Weight:	Temp:	Pulse:	Resp:	BP:
ual Acuity: R	ight 20/ I	Left 20/		
e, Throat:				
mia:				
m:				
t:				
Provider (Physicia	n, Nurse Practitio	oner, Physician's A	ssistant), please s	sign and date:
		Signature	à: 	
Please Print				
	weight: wal Acuity: Ri throat: mia: able of regular phy Provider (Physicia Please Print	weight: Temp: wal Acuity: Right 20/ I triangle of regular physical activity? Provider (Physician, Nurse Practitic Please Print	significant family or personal history:	weight: Temp: Pulse: Resp: ual Acuity: Right 20/ Left 20/ t, Throat: m: t: able of regular physical activity? If not, please explain. Provider (Physician, Nurse Practitioner, Physician's Assistant), please explain. Signature: Signature:



Immunization Record

Rubeola			
	Date Received 1st Dose:	Second Dose:	(or) Titer Result:
Mumps	Date Received 1st Dose:	Second Dose:	(or) Titer Result:
Rubella	Date Received 1st Dose:	Second Dose:	(or) Titer Result:
*Rub	ella vaccine must be after 1969	or will need titer result	as proof of immunity.
Varicella	Date Received 1st Dose:	Second Dose:	(or) Titer Result:
Hepatitis	B Date Received 1st Dose:	Second Dose	: Third
Dose:			
*If student	declines Hepatitis B. Vac. please doc	ument declination (below), ar	nd have student sign as well.
Tubercul	in Skin Test:Date:	Positive:	Negative
Chest X-l			
Symptom	Checklist: Date:		
Urine Dr	ug Screen (7 panel): Date:	Positive:	Negative
ealth Care	Provider (Physician, Nurse Prac	titioner, Physician's Assis	tant), please sign and date:
	. ,		
ame:	Please Print	Signature:	
ame:		Signature:	
ame:	Please Print	Signature:	
ame:Student: C	Please Print omplete this bottom portion <u>only</u> if y accine	Signature: ou are <u>declining</u> the Hepatiti	
ame:Student: C	Please Print omplete this bottom portion <u>only</u> if y accine	Signature: ou are <u>declining</u> the Hepatiti	





COURSE INFORMAT	FION: Course Number Course Faculty:		Semester:
			Primary Care/internal medicine Geriatrics Adolescent Urgent care Gynecology
STUDENT INFORMAT Name	ION:		_ ,
			City
State	Zip		<u></u>
Home Phone		Mobile	
E-Mail			
			upervised concurrently:
PROPOSED PRECEPT	FOR INFORMATION:		
Name/Title:			
City	State	Zip	
Phone		Fax	
E-Mail:			
Mailing Address if diffe	erent from above:		
Address:			
City	State	Zip	
Phone		_Fax	
OFFICE MANAGER Provide the following i	information regarding t	he person authorize	ed to enter into an agreement for this site
Office Manager Name	<u>:</u>		
Work Address:			
City	State	Zip	
Phone		Fax	
E-Mail:			

Secure a Business Card from the preceptor (In this spot) that includes: Name, Title, Employment Site Address Telephone #, Fax, E-mail address. Corporate Identification





Eastern Michigan University GRADUATE PRECEPTOR AGREEMENT TO SERVE (form #2)

Student Name:	Semester/year:
Course Number:Dates	(inclusive):
Preceptor's Name/Title:	
	E- Mail address:
Employer (Corporate) Name:	
Employer's Address:	
City:	State: Zip Code:
Work Phone ()	Work Fax: ()
Mailing Address (if different from ab	ove):
Address:	
	teZip
License & Certification Details (Requi	red for School accreditation. Must be accompanied by docs/images)
	Expiration Date (s):
	APN Certification Specialty
Expiration Date:	
	Specialty Board Certification:
Expiration Date:	
Preliminary Agreement	
I agree to precept:(student name)	during theSemester. (Winter, Summer, Fall / Year)
(student name)	(Winter, Summer, Fall / Year)
Preceptor Signature:	Date:
	otor Hour Certification Form? [] e-mail [] work address [] other mailing address
	py of your CV (abbreviated template avail upon request), License, mail to Bobbi Towne at: rtowne1@emich.edu or fax to (734) 487-6946

Submit CV/Resume: [] Submit copy of highest degree [] Submit copy of Certification []