## EMU DRC Satisfaction Survey

Hello,

The Eastern Michigan University Disability Resource Center (DRC) strives to continuously improve how we serve students. To better understand your experiences with the DRC and your thoughts about how it might improve, we have partnered with Hanover Research to conduct a survey of students who have interacted with the center. The survey will take about 10 minutes to complete and to thank you for your time, the first 200 participants who qualify and complete the survey will be awarded a **\$10 gift card.** You can <u>begin the survey here</u> or copy and paste the URL into your browser:

https://hanover-research.qualtrics.com/jfe/form/SV cCr5j7sVVWn1T1A

Thank you for your participation.

Sincerely,

EMU Disability Resource Center

Hanover Research is an independent market research firm based in Arlington, VA, and is no way affiliated with any other entity or organization.

Hanover Research takes protecting your personal information seriously. We use your data for market research and analysis purposes. A full disclosure of our Privacy Policy is at <a href="https://www.hanoverresearch.com/privacy-policy/">https://www.hanoverresearch.com/privacy-policy/</a> where you may learn how we collect and process your data.

The incentive described above is available to individuals who qualify for and successfully complete the study. Qualification for the study is based on a brief series of screening questions. Successful completion is based on answering all required questions. Individuals not qualifying for or successfully completing the study are ineligible to receive an incentive. Hanover Research reserves the right to refuse payment if the respondent provides knowingly false information or otherwise acts in bad faith. Limit of one (1) gift card per person. Incentives will be distributed 4-6 weeks after the study is out of the field.

If you have any questions or encounter technical difficulties, please email asherburne@hanoversurveys.com.