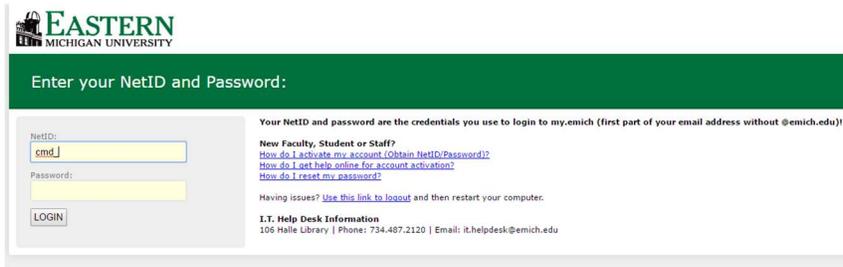


Logging in to Duo protected services with your token

Visit the site and login as you normally would:



The screenshot shows the Eastern Michigan University login page. At the top left is the university logo. Below it is a green header with the text "Enter your NetID and Password:". The main content area has a white background with a light gray border. On the left, there are two input fields: "NetID:" with the value "cmd" and "Password:". Below these is a "LOGIN" button. On the right, there is a block of text: "Your NetID and password are the credentials you use to login to my.emich (first part of your email address without @emich.edu)". Below this are several links: "New Faculty, Student or Staff?", "How do I activate my account (obtain NetID/Password)?", "How do I get help online for account activation?", and "How do I reset my password?". At the bottom right, there is "I.T. Help Desk Information" with contact details: "106 Halle Library | Phone: 734.487.2120 | Email: it.helpdesk@emich.edu".

Select Enter a Passcode



The screenshot shows the Eastern Michigan University login page with the Duo authentication interface. The header is the same as the previous screenshot. Below the "Enter your NetID and Password:" header, there is a large green "E" logo on the left. To the right of the logo is a "Device:" dropdown menu showing "iOS (XXX-XXX-7027)". Below that is the text "Choose an authentication method". There are three options: "Duo Push" with a "Send Me a Push" button, "Call Me" with a "Call Me" button, and a text input field with "ex. 867539" and a "Log In" button. At the bottom left, there are links: "What is this?", "Add a new device", "My Settings & Devices", and "Need help?". At the bottom right, there is a blue banner with the text "Enter a passcode from Duo Mobile, a text, or a hardware token. Your next SMS passcode starts with 2." and a "Text me new codes" button.

Press the green button on your token to view the 6-digit code.

Type the numeric code displayed on the token screen into the "enter code" box in your browser.



Click Login.

Note: If your code does not work, please try again with a different code, then again with a different code, up to four times, to resynchronize your token. Do not use the same code twice or you'll need to start over.