

# Administrative Leadership Meeting

Tuesday, August 29, 2017

# **Fall Welcome Back Events!**

• Friday 9/1/17:

All day: Residents move in

11am – 1pm: Family picnic @ Bowen Fieldhouse

**2pm:** Convocation Ceremony @ Convocation Center

**3pm:** Parent & Family Reception @ Convo Atrium

6:30pm: EMU v. Univ. of Charlotte @ Rynearson Stadium

# **Fall Welcome Back Events!**

Sunday 9/3/17

7:30 – 9pm: Students of Color Reception @ SC 310AB

**LGBT Student Reception @ SC300** 

**Transfer Students Reception @SC320** 

Monday 9/4/17:

12 – 3pm: Fajita Fest @ Bowen Fieldhouse

# **Some Recent New Hires**

- Amy Ducher, Administrative Associate to the Provost
- Kelly Quilter, EMUF Chief Development Officer
- Jeff Guyton, EMUF CAS Senior Director of Development
- Austen Smith, EMUF Advancement Communications Manager

# **Agenda**

Welcome & Updates
 Jim Smith, President

2. Marketing & Branding Guidelines
Walter Kraft, Vice President for Communications

3. Autism Collaborative Center Overview Kristine Kastle, ACC Managing Director

4. HR Benefits Automation Update
Vicki Mitroi, Director of University Benefits

5. Advancement & Homecoming Previews
Jill Hunsberger, Associate Vice President for Advancement



# Marketing & Branding Guidelines

Walter Kraft, Vice President for Communications

# **Overview**

- TRUEMU marketing campaign began in 2011 and has continued to evolve
- Recent research tells us the evolution can continue with focus on:
  - ➤ Connecting a stronger message/voice
  - ➤ Clarification and confirmation of who we are
- Will have greatest impact and will strengthen our brand if we have university-wide brand consistency

# **Brand Discussions**

- Team of faculty and staff participated, offering expertise and perspective
  - ➤ Anne Balazs
  - ➤ Lolita Cummings Carson
  - ➤ Ted Coutilish
  - ➤ Christine Deacons
  - ➤ Darcy Gifford
  - ➤ Jill Hunsberger
  - ➤ Kevin Kucera
  - ➤ Calvin Phillips
  - **>** Athletics

# **Key Brand Elements**

# courageous

We have the guts to envision a brighter future and strength to go all in.

# pragmatic

We make a routine of steady, real progress in the world.

# undaunted

We expect to encounter challenges, but that doesn't slow us down.



We have the will to put in the effort, doing what it takes to succeed.

# dynamic

We celebrate the diversity and vibrancy inherent to our culture.

# inclusive

We're dedicated to a safe community, and we find value in our differences.

# self-aware

We remain true to who we are, and why we do what we do.

# proud

We take great satisfaction in the fact that what we accomplish improves the lives of those we care about. At Eastern Michigan University, we expect just one thing of you:

#### NOT TO BE ANYONE ELSE.

Not to be distracted by a whole world of noise and imitations and carbon copies out there, but to stay grounded in what's real, and find real difference within.

Because once you've come face to face with what you're looking for, what you're meant to do, create, and make better—once you've gotten a good look at who you're meant to be—everything becomes clearer.

Here at Eastern, there's a certain kind of confidence in being certain. The confidence that your goals are in reach, as long as you're really willing to put in the work.

The support from professors who believe in what they do, and will go step-for-step with you until you've found sure footing. The knowledge, beyond any reasonable doubt, that everything you learn and do and accomplish is a true reflection of the one person who matters—you.

Because you didn't come here to be anyone else, or to compete with anyone else, or to step out of someone's shadow you've been living in.

You're here because you want to be more than the person you were yesterday. **NOT TO CHANGE**, **BUT TO GROW**.

And when that opportunity comes along, you won't expect it. You won't take it for granted. You'll earn it.

You are here, never trading authenticity for approval. Never substituting substance for status.

But always being undeniably and sincerely **true**.







# **Primary Marks**

- University marks are streamlined and simplified
- TRUEMU becomes a hashtag and continues to live in social media
- Will post guidelines for marks, colors and fonts

http://www.emich.edu/communications/brand-guidelines/index.php

# **Additional Marks**

- Logo extensions for colleges, schools, departments, and all areas of the University will be developed
- Also will create new business card templates, letterhead, other stationery, and a new PowerPoint template
- Additional marks and logo extensions will be available later this fall

# **Transition**

- Gradual process to place new brand elements on websites, printed materials, and other items with university marks
- Continue using existing materials until depleted
- When ready to produce new print or online materials, contact the Marketing or Integrated Content (web) teams for guidance

# Examples

Light Post Banner



### Light Post Banner





# WE DON'T JUST GET DEGREES. WE EARN THEM.





# Nothing Part Time About This.

#### We don't just teach class. We're there for you every step.

Here at EMU's College of Education, we know there's a confidence inspired from the support of full-time professors who will go the extra step. Knowing everything we learn and do better prepares us and is a true reflection of our work. So we get to it. Putting in the hours. Knuckling down in every class. Every assignment. Every project.

### We wake up (a little earlier) and work (a little harder).

From online, in-person and hybrid classes with flexible start times, it's no wonder our graduate students do so well in class and after graduation.

#### **TRUE Facts**

In-demand academic programs:

- 11 Master's Degrees
- 24 MA Degrees
- 7 MAT Degrees
- 2 PhD Degrees

#### **Contact Us**

- Leadership and Counseling: Ron Flowers, 734.487.0255, rflowers@emich.edu
- Special Education: Dave Winters, 734.487.3300, dwinter1@emich.edu
- Teacher Education:
   Martha Kinney-Sedgwick,
   734.487.3260,
   mkinneys@emich.edu



emich.edu/coe emich.edu/apply







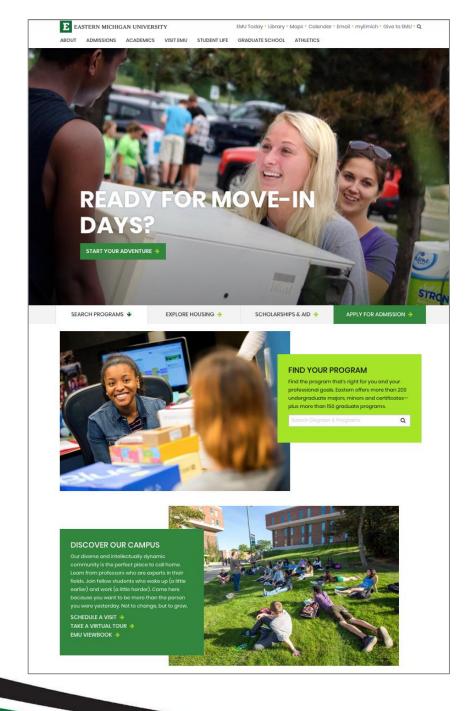


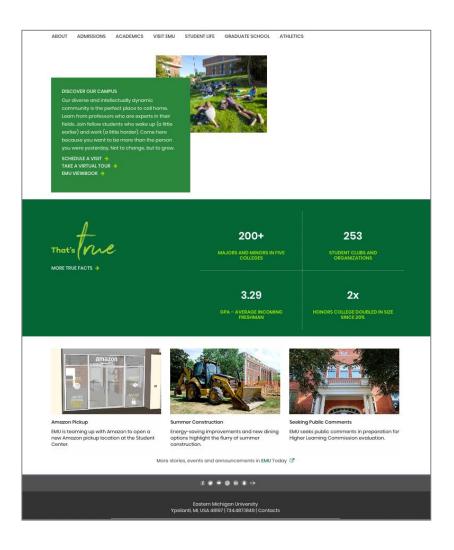






#### Website





#### Website

E EASTERN MICHIGAN UNIVERSITY

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ABOUT ADMISSIONS ACADEMICS VISITEMU STUDENT LIFE GRADUATE SCHOOL ATHLETICS



At Eastern Michigan University, we've always focused on helping students find their true passion. Founded in 1849 as a small teacher's college, EMU is a major learning and research institution with a distinct mix of comprehensive academic resources and strong community initiatives. We offer more than 200 undergraduate majors, minors and certificates, plus more than 150 graduate programs to our 21,105 students.





Learn about the University's

leadership and structure.

COMMUNICATIONS

Find logos and brand

guidelines or request help with a marketing project.

Website -



Regents are appointed to eight-year terms by the governor.

Website -



EMU's mission, vision and core values.

Website -



STRATEGIC PLAN The University's strategic plan includes themes, goals and

Website -

Website >



TECHNOLOGY Get technical support, find computer labs, and learn about safe computing.



HLC ACCREDITATION Find accreditation criteria, plans and documents.

Website >



POLICIES Official policies are approved by the Board of Regents. EASTERN MICHIGAN UNIVERSITY

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ABOUT ADMISSIONS

ACADEMICS

VISIT EMU

STUDENT LIFE

GRADUATE SCHOOL ATHLETICS





#### DEGREES AND **PROGRAMS**

Search from hundreds of offerings from all five colleges. You can use filters to narrow your search.



#### ACADEMIC CATALOG

The online catalog is the official source of academic program information and is an essential planning tool.



#### EMU-ONLINE

Our online programs offer flexible convenience while still delivering rigorous courses taught by EMU instructors.



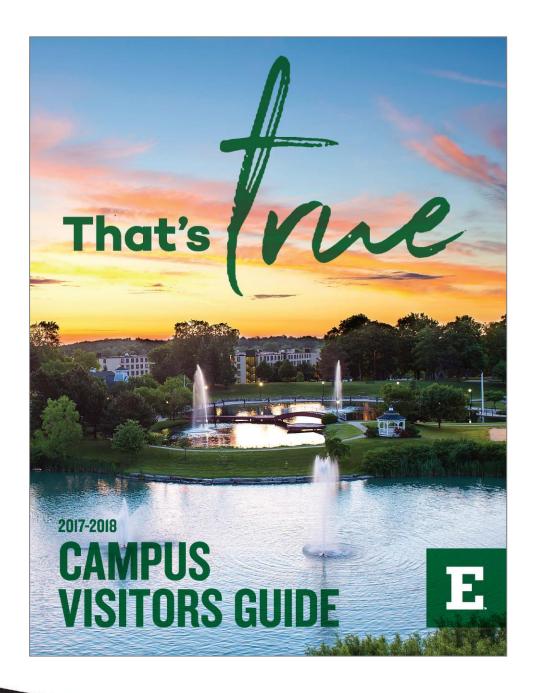
#### RECORDS AND REGISTRATION

Register for classes, get your transcripts and apply for graduation.

MAJORS AND MINORS IN FIVE COLLEGES

STUDENT-TO-FACULTY

OF EASTERN'S **GRADUATES GET JOBS** 









# YOU ARE WELCOME HERE

Transfer Seamlessly to EMU

emich.edu/apply



# **Next Steps**

- In order for the EMU brand to have the greatest impact possible, we will work with all university entities to ensure consistency in the look, messaging, tone and voice of our brand
- Contact the Division of Communications if you need assistance or have questions

# Autism Collaborative Center (ACC) Overview

Kristine Kastle, ACC Managing Director

# Autism Collaborative Center Overview

Kristine Kastle, Managing Director Allison Greening, Clinical Manager

## What is the Autism Collaborative Center?



■ The ACC provides on-site, real time interdisciplinary therapeutic care, using a holistic approach to treat the individual and support the family through programming and coaching.

Each client receives a personalized treatment plan.

## **Clinical Services**

# Applied Behavioral Analysis

- Early intense Behavior Intervention 2 to 8 years old
- Verbal Behavior
- Positive Behavior Supports

# Speech and Language Therapy

- Augmentative & Alternative Communication
- Articulation Delays
- Receptive/Expressive Delays





## Occupational Therapy

- Fine/Gross Motor Planning & Coordination
- Sensory Processing & Self-Regulation
- Activities of Daily Living & Independent Living Skills

## Clinical Social Work

- Family System Intervention
- Counseling/Psychotherapy
- Community Partnership & Development
- Social Skills Programming

# Services Across the Lifespan

PEERS Curriculum

Children's FriendshipTraining

Young Adults



Adults

# A Case Study: Elliot

### **Then**

(4 Years, 3 Months)

- Language was limited to "scripts" that were memorized
- Little accurate recall
- Few meaningful relationships
- Rigid behavior limiting enjoyment of new activities and people

### Now

(5 years, 8 months)

- Graduated from services
- YMCA summer camp
- Novel, conversational language
- Friendships, playdates & parties
- Enrolled in Y5 classroom with paraprofessional
- Attempts new & challenging activities

## **State Autism Grants**

Between 2011-2015, the ACC received \$4 million in grant funding from the Michigan Department of Health and Human Services. A large proportion of the funds were used to make upgrades to our space in the Fletcher Building.

#### **State Autism Grants**

- Telemedicine
- Sensory friendly lighting
- Updated spaces:
  - Bathrooms
  - Simulated learning labs
  - Treatment spaces
  - Observation Rooms
- Playground









#### **Opportunities for EMU Students**



#### **Hands-On Learning**

Speech Therapy

Occupational Therapy

Behavioral Psychology

#### **Opportunities for EMU Students**

#### **Observations**

Physician Assistant

Human Resources



Quality Management

#### **Autism Service Benefit at EMU**

- Coverage applies to
  - Applied Behavior Analysis (ABA)
  - Speech Therapy
  - Occupational Therapy
  - Diagnostic Testing.

■ PPO – 100% In-Network (No deductible or co-pay)

HMO - \$35-\$45 Co-Pay (depending on the service)

#### **ACC Contacts**

- Kris Kastle: kkastle@emich.edu
- Allison Greening: agreenin@emich.edu
- ACC: autismcenter@emich.edu



# HR Benefits Automation Update

Vicki Mitroi, Director of University Benefits

### **Benefits Enrollment and Management**

#### CURRENT USER EXPERIENCE

• <u>User's perspective:</u> Paper enrollment process, information on several web sites or paper, inconvenient, not flexible, not logical

#### CURRENT ADMINSTRATOR EXPERIENCE

 Administrator's perspective: collect and store paper, manually enroll employee on at least six different websites, no branding, no integration, not easy access

# NEW ENHANCED SOLUTION

 <u>NEW:</u> Integrated Benefits Electronic Enrollment and Management Solution

#### **EMU** and Benefitfocus





# **Selection and Implementation Team**



What is Benefitfocus?

Why did we choose Benefitfocus?

How will it enhance our processes?



What is Benefitfocus?

Why did we choose Benefitfocus?

How will it enhance our processes?

A powerful data-driven platform to shop, enroll, manage and exchange benefits all in one place.

What is Benefitfocus?

Why did we choose Benefitfocus?

How will it enhance our processes?

Makes the process simple, smart, convenient and secure

#### <u>User experience</u>

- Accessibility: 24/7 access from anywhere via login portal using Single sign-on
- **Informative**: Ability to access information about benefit plans, rates and education
- Personalized: Employees are only presented with the benefits and plan options they are eligible for

What is Benefitfocus?

Why did we choose Benefitfocus?

How will it enhance our processes?

#### **Administrator capabilities**

- Automation HRIS and payroll integration
- **Immediate** Real time updates
- Accuracy less room for error
- Eliminating duplicate data entry
- Automatic email reminders can be delivered to employees
- **Informative** an abundance of resources
- Customization and Branding

What is Benefitfocus?

Why did we choose Benefitfocus?

How will it enhance our processes?

#### **Employees can:**

- Enroll
- Make changes to benefit elections
- Seek benefit information and education
- Have instant access to benefit summary

#### **Services Available:**

- At time of hire
- At time of life events (marriage, birth, adoption, divorce, position change etc.)
- At time of open enrollment
- At any given time; from anywhere

#### Benefitfocus

#### BENEFITF@CUS\*





Eva Hernandez 🗸







#### Benefitfocus Marketplace

#### It's time to shop for your benefits!

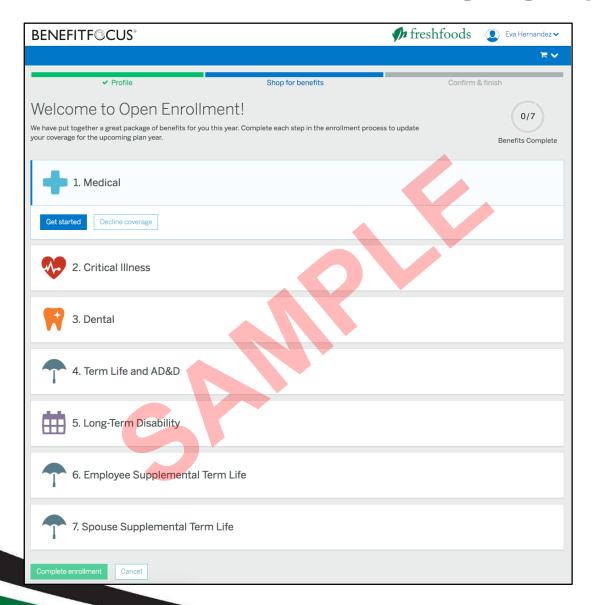
Congratulations! As a valued team member of Fresh Foods, you have access to a full array of benefits. We took great care in providing benefits that are valuable to each of our associates and flexible to meet your needs. You now have the opportunity to make enrollment elections for the upcoming benefit year. Please remember to review and update your beneficiaries and dependents.

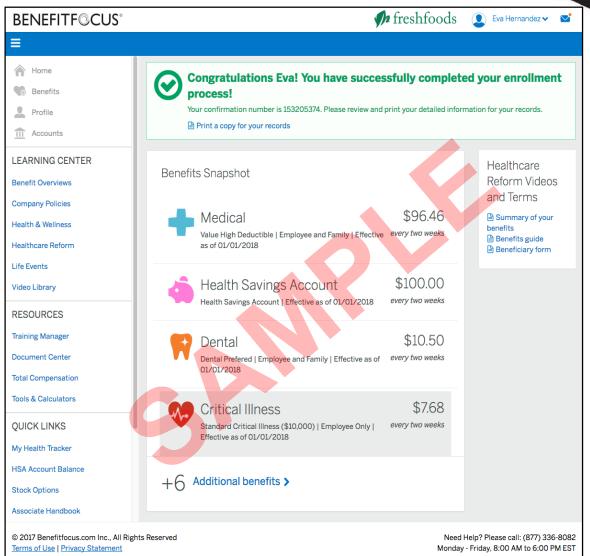
If you select a high deductible health plan, Fresh Foods will contribute \$1,500 to your Health Savings Account as an added benefit.

Enroll now

© 2017 Benefitfocus.com Inc., All Rights Reserved Terms of Use | Privacy Statement Need Help? Please call: (877) 336-8082 Monday - Friday, 8:00 AM to 6:00 PM EST

#### Benefitfocus









Home

**Health Benefits** 

Wellness

Financial Wellness

**Forms and Documents** 

# QuickLinks Change my Address Change my Name Emergency Contacts Inclement Weather Policy Job Postings Learning and Development

Life Event Changes

Request Time Off

Search terms might include: Health or Benefits

Search FAQs

#### Welcome!

#### General Information about the HR Portal:

HR resources and information you need in one convenient location.

- · Benefits Information and online enrollment
- · Employee Information, Events and Activities
- · Payroll Information
- Contacts & Links (HR, Benefit Carrier, Payroll, Website links)
- Employee Handbook

This information is tailored to you and your location where applicable.

The good news is you can access many of the items from home 24/7. But remember some links to other sites will only work within the company firewall.

We look forward to your visiting the site often and making this your HR destination of choice!

Click on the attached link for the New Employee Benefits.
Click on the attached link for the Open Enrollment 2012-2013





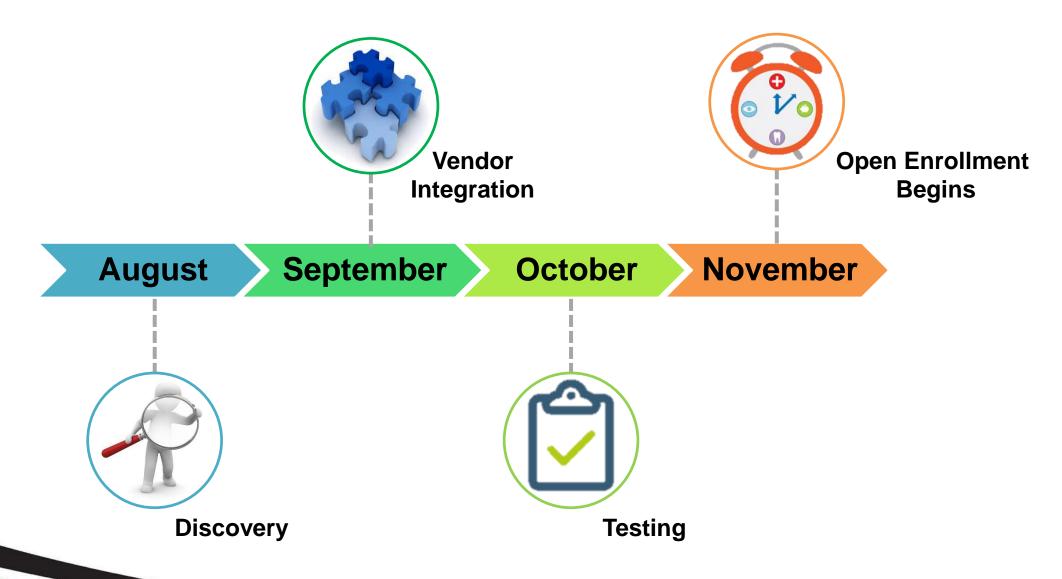


BlueCross BlueShield





# **Project Timeline**



# Advancement & Homecoming Previews

Jill Hunsberger, Associate Vice President for Advancement

#### **EMU Faculty & Staff Giving Campaign**

 Dr. Karen Paciorek & Dr. Mike Paciorek, Co-Chairs

Campaign Kick-Off event Thursday, September
 21, 3:00-5:00 p.m., Alumni Lounge, McKenny
 Hall

Save-the-Date: Giving Tuesday, November 28

#### **EMU Homecoming Festival**

#### **Getting Down in Depot Town**

- Saturday, October 21, 5:00 9:00 p.m., Depot Town
- "Name That Hot Sauce" contest, Fermentation Science Program partnership with The Brinery
- Ann Arbor Area Visitors & Convention Bureau and WEMU partners

#### News!

#### Third Thursday Happy Hour

- ■Third Thursday of the month; 3-5 p.m. for faculty & staff
- Opportunity to network with campus partners and learn of volunteer opportunities

#### Meet Up Mondays

- Second Monday of the month meet & greets for students
- Partnership with Student Government and Student Affairs
- Opportunities for various campus programs and alumni to network with our students

#### **Call to Action**

 Give to the Faculty & Staff Campaign and share info with your teams

Join us at the Kick-Off September 21

Stay connected and engaged

#### **Call to Action**

- Nominate an Alumni Award recipient, Deadline
   October 20<sup>th</sup>, nomination form can be found on the Alumni Association website
- Attend and encourage others to Follow the Green
   White Road and visit the EMU Homecoming website and attend events

http://www.emich.edu/homecoming/

# Website:

emich.edu/president/communications/meetings.php

# Upcoming Meetings:

Monday, October 2

**Thursday, November 2** 

Student Center Ballroom @8:30 a.m.