

**BOARD OF REGENTS**  
**EASTERN MICHIGAN UNIVERSITY**

|                            |
|----------------------------|
| SECTION:                   |
| DATE:<br>February 21, 2012 |

**RECOMMENDATION**

**MONTHLY REPORT & MINUTES**  
**STUDENT AFFAIRS COMMITTEE**

**ACTION REQUESTED**

It is recommended that the Student Affairs Committee Agenda for February 21, 2012 and the Minutes of December 15, 2011 be received and placed on file.

**STAFF SUMMARY**

At the December 15, 2011 meeting the Committee received an enrollment and occupancy report, voted unanimously to accept the recommended changes to the Student Involuntary Administrative Withdrawal policy and received a report on student loan debt.

The February 21, 2012 agenda includes an enrollment and occupancy report, an update on Student Affairs Advisory Council priorities and a report on the transition to Residence Life and Residential Services.

**FISCAL IMPLICATIONS**

None

**ADMINISTRATIVE RECOMMENDATION**

The proposed Board action has been reviewed and is recommended for Board approval.

\_\_\_\_\_  
University Executive Officer

\_\_\_\_\_  
Date

**EASTERN MICHIGAN UNIVERSITY**  
Board of Regents  
Student Affairs Committee

Tuesday, February 21, 2012  
2:00 p.m.

Agenda

Room 201  
Welch Hall

- |  |                           |
|--|---------------------------|
| 1. Approval of December 15, 2011 Meeting Minutes         | Regent Fitzsimmons        |
| 2. Enrollment and Occupancy Update                       | Bernice Lindke            |
| 3. Update: Student Affairs Advisory Council Priorities   | SAAC                      |
| 4. Transition to Residence Life and Residential Services | Residential Services Team |
| 5. Announcements   |                           |

EASTERN MICHIGAN UNIVERSITY  
Board of Regents  
**STUDENT AFFAIRS COMMITTEE**  
Minutes of December 15, 2011

**MEMBERS PRESENT**

Regents: Beth Fitzsimmons, Floyd Clack

Administration: Melissa Ginotti, Bernice Lindke

Students: Mallory Apel, Allison Barkel, Kristopher Bolds, Caiden Droscha, Brittany Galloway, Jamie Linn, Aijalon McLittle III, Kulanandini Mahanta, Thanh (Jimmy) Nguyen, Vicki Patton, Samantha Stamper,

**GUESTS**

Administration: Meredith Blaine, David Carroll, Monique Coleman, Carlos Costa, Mike Fox, Larry Gates, Ellen Gold, Gloria Hage, Jesús Hernández, Katie Holdgreve-Resendez, Jill Hunsberger, Ann Klaes, Walter Kraft, Kevin Kucera, Brian Kulpa, Cathie McClure, Greg Millard, Jeff Nesmith, Greg O'Dell, Gretchen Sanchez, Colleen Tompkins, Cynthia Van Pelt, Gretchen Ward, Ron Woody, Casey Wooster

Students: Trevis Harrold

Guests: Danielle Arndt (AnnArbor.com)

Regent Fitzsimmons convened the meeting at 2:08 p.m. Minutes of the October 18, 2011 meeting were approved as presented.

**Enrollment and Housing Occupancy Update**

Vice President Lindke reported that with one month left to go until the start of Winter semester, we are in the final push for enrolling new students and re-enrolling those who will continue. New housing contracts for winter semester are estimated at 180, which is 11 contracts higher than last year. The Fall 2012 recruitment season is underway. 388 students fully qualified and competed in this year's Presidential Scholarship Competition compared to 365 students last year. There are many new initiatives underway to continue to attract next year's class.

**Policy Revision: Student Involuntary Administrative Withdrawal**

Vice President Lindke recommended proposed changes to the Student Involuntary Administrative Withdrawal Policy. The Behavioral Evaluation Team outlined in the policy has been replaced by the Student Intervention Team to provide a proactive single team model. Other changes reflect current administrative structure and titles. The committee voted unanimously to approve the recommendations and forward the policy to the full Board for action.

**Students and Loan Debt**

Cynthia Van Pelt, director of Financial Aid presented an in-depth report on Students and Loan Debt. Of particular concern is that the interest rate for subsidized Stafford undergraduate loans will double beginning in 2012-13 – jumping from 3.4 to 6.8%. EMU's default rate has increased from 2.6% in FY 2007 to 4.9% in FY2009 but still compares favorably with the state of Michigan's rate of 5.7% in 2007 and 8.2% in 2009. The national Student Loan default rate in 2007 was 6.7% and 8.8% in 2009. Ms. Van Pelt also offered a number of tips on how to minimize loan debt and the committee discussed ways in which this information can be more broadly communicated to students.

Regent Fitzsimmons thanked Ms. Van Pelt for her report which was received and placed on file.

**Announcements**

Vice President Lindke announced that this was Teri Papp's final meeting as she is retiring in mid-January. Ms. Papp, who has served as Recording Secretary for the Student Affairs Committee for the past 26, expressed her appreciation for the opportunity to work with so many dedicated student leaders who have made a positive difference on campus.

The meeting adjourned at 2:35 p.m.

Respectfully submitted,

Teri L. Papp  
Student Affairs Committee Recording Secretary

# Residence Life and Residential Services

## Student Affairs Committee

February 21, 2012

Brian Kulpa, Executive Director Business Operations  
Brian Fitzgerald, Associate Director  
Colleen Tompkins, Assistant Director  
Lewis Savage, Assistant Director  
Merce' Miras Boronat, Graduate Assistant  
Erika Oehlers, Graduate Assistant  
Marisha Sherrard, Graduate Assistant  
Amanda Bell, Apartment student

# Transition to - Residence Life and Residential Services

Desired Outcomes -

- Robust Student Life and Diversity
- Academic Success
- Progressive Employee Development
- Increase Employee Engagement
- Positive Enrollment Impact
- Streamlined Services
- Information Technology Synergies

# Residential Services

## **Residential Services**

Mission: We manage service-oriented residential programs for students, faculty, staff and guests in collaboration with internal and external partners.

Vision: We will become the residence of choice for students, faculty and staff by providing exceptional residential services.

# Residential Services

## Contract and Lease Operations

- Residence Hall and Dining Services contract administration
- University Apartment lease administration

## Card Access Administration

- Exterior and administrative doors
- First Year Center student room doors

# Residential Services

## Building Administration

- Building administrators for residence halls and apartments
- Contacts for building evacuation and emergency planning

## Marketing and Assessment

- Residential Services marketing
- Expansion of social media presence
- Residential Services assessment



# Residential Services

## Support to Student Life

- Coordinate theme and living learning communities
- Analysis of populations
- Training support

## University Apartments

- Coordinate financial aid payments for rent
- Student social and educational programming

# Residential Services

## Summer Conferences

- Summer camps and conferences
- Pre-season athletic housing

## Partnerships and Coordination

- Physical Plant: capital planning, facility management, and custodial services
- Information Technology: exterior door access, wireless technology
- Department of Public Safety: security, resident and tenant notifications
- Campus Disability Resource Center: ADA accommodations

# Residential Services

## 2011/2012 Initiatives

- First Year Center student room card access
- Renovation and office space allocation and improvements to accommodate organizational changes
- Adapting department processes to new Summer Semester
- Expansion of show rooms and safe rooms
- Fitness Trail
- Munson drain replacement
- Munson furniture replacement
- Cornell Courts H building upgrade

# Residential Services

## 2012/2013 Initiatives

- Hoyt renovation
- New contract system
- FYC student room card access transfer to Eagle Card
- Cornell Courts K building upgrade

# Residential Services

## Student Employment

- Employ 25 students in a variety of roles
- Merce' Miras Boronat – marketing initiatives
- Erika Oehlers – secret shopping and card administration
- Marisha Sherrard – blending functions at main desk for one stop shopping

# Residential Services

## Student service for special populations

- Keys to Degrees
- WISD residence program
- Amanda Bell, apartment student