

BOARD OF REGENTS
EASTERN MICHIGAN UNIVERSITY

SECTION: 10

DATE:

April 21, 2017

RECOMMENDATION

APPOINTMENT OF CHARTER SCHOOLS BOARD MEMBERS

ACTION REQUESTED

It is recommended that the Board of Regents appoint Kenneth Dettloff, Rolanda Williams and Shawn Yates to three year terms to the Board of Directors of Detroit Public Safety Academy; and re-appoint Jasmine Henry to a three year term to the Board of Directors of the Joseph F. Pollack Academic Center of Excellence.

STAFF SUMMARY

According to the resolutions which establish these public school academies (charter schools), vacancies on the Boards of Directors shall be filled by the Eastern Michigan University Board of Regents.

Detroit Public Safety Academy

Kenneth Dettloff has been a corrections officer at the Michigan Department of Correction-G. Robert Cotton Correctional Facility in Jackson, Michigan since 1997. He earned a Bachelor of Science Degree in Education from Eastern Michigan University in Ypsilanti, Michigan and an Associate Degree in Criminal Justice from Washtenaw Community College in Ypsilanti, Michigan. He also taught American History and Government to Adults in Hartland and Huron Valley Schools in Michigan in 1980's. This is a new appointment.

Rolanda Williams was employed as a sales representative at Value Plus in Detroit, Michigan in 2016. She earned a Pharmacy Technician Certification at Kaplan University in Detroit, Michigan. She is a parent of a student at Detroit Public Safety Academy. This is a new appointment.

Shawn Yates has been a Senior Police Officer, Field Training Officer and Detective at Highland Park Police Department in Highland Park, Michigan since 2012. He graduated from Macomb Police Academy in Mt. Pleasant, Michigan. He earned an Associates in Liberal Arts in General Studies from Wayne County Community College in Detroit, Michigan. He passed the Michigan State Barber Board from Michigan Barber College in Detroit, Michigan. This is a new appointment.

Joseph F. Pollack Academic Center of Excellence

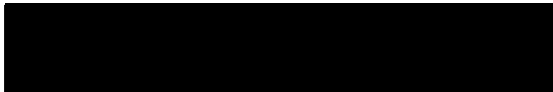
Jasmine Henry has been a market relations project consultant at Blue Care Network of Michigan in Southfield, Michigan since 2007. She earned a Masters of Arts in Social Justice from Marygrove College, in Detroit, Michigan and a Bachelor of Arts in Sociology from Michigan State University in East Lansing, Michigan. She has served on the Board of Directors for the Dr. Joseph F. Pollack Academic Center of Excellence since 2009. This is a re-appointment.

FISCAL IMPLICATIONS

None.

ADMINISTRATIVE RECOMMENDATION

The proposed Board action has been reviewed and is recommended for Board approval.



University Executive Officer

3-30-17
Date

Kenneth G. Dettloff



PROFILE

Over the past 30 years, I have been involved in the area of law enforcement in position such as Reserve Police Officer in a small town to working Security in various settings ranging from schools to hospital and road patrol to becoming a Correction Officer for the State of Michigan. I have also had experience in the educational setting as a long term substitute teacher and as an Adult Education Teacher. These experiences give me an unique perspective on the role of education and law enforcement.

EXPERIENCE

Correction Officer, Michigan Department of Corrections, 1997 to the present

Over the past 19 years, i have worked as a Correction Officer for the Michigan Department of Corrections at three different correctional facilities in Southeastern Michigan. My role has changed over the years from yard officer to housing unit officer. As a housing unit officer, I have run various groups to help cut the recidivism rate for inmates. Over the past few years, I have run substance abuse groups to cognitive thinking groups and anger management groups as well as doing my security duties. I have also participated in various committees such as the Racial Diversity to Warden's Epic Committee to improve the facility and help staff to do a more effective job and promote better safety and security methods.

Long Term Substitute Teacher, Livingston Intermediate Schoo District — 1998-1999

I was the Social Studies Teacher for the alternative high school of the Livingston Intermediate School system. I worked with at risk students who could not learn in a traditional high school setting and help them earn their high school diploma. I taught American Government, Sociology, and World History and Introduction to Criminal Justice.

Reserve Police Officer, Pinckney Police Department — 1991-92

For one year, I worked as a volunteer Reserve Police Officer assisting in crowd control as well as foot and road patrol duties.

Adult Education Teacher, Hartland and Huron Valley Schools - 1980's

During this time period, I taught American History and Government to Adults who were returning to school to earn their high school diplomas.

EDUCATION

Bachelor of Science Degree in Education,, Eastern Michigan University August, 1982. Majors in History and Political Science

Associate Degree in Criminal Justice, Washtenaw Community College, 1992

ROLANDA WILLIAMS



SKILLS & ABILITIES

- Recognized for excellent leadership skills
- Demonstrates aptitude for developing new skills and able to multi-task effectively
- Organized, detail orientated, able to work in high pressure environments
- Strong communication skills and customer service
- Proficiency in computer operations and data entry
- Sound judgement, seeking professional assistance when needed

EXPERIENCE

- Sales Rep Value Plus 07/2010-01/2016**
 - Cash handling, daily audit of receipts
 - Suggestive selling and merchandising
 - Assist with hiring and training of new employees
- Telemarketing ACS 02/2007-03/2007**
 - Phone solicitation for charitable contributions
- Cashier/ Sales Associate EB Apparel- Kids For Less 08/2005-12/2006**
 - Cash handling, daily audit of receipts
 - Suggestive selling and merchandising
 - Maintain stock room
 - Facilitating new employee training
- Assistant Manager Dunham's Sports 08/2001-03/2004**
 - Assist in supervision of sales floor and employees
 - Cash handling, daily audit of receipts
 - Coordinate merchandise for sales promotions
 - Assist with hiring and training of new employees

Rolanda Williams 3139702411 williamsrolanda@yahoo.com

EDUCATION | Kaplan University 2008-2009 Pharmacy Technician Certification

University of Detroit Mercy 2001-2002

Renaissance High School 1997-2001 Graduate

REFERENCES | Available upon request

Shawn D. Yates

To obtain a position in a professional law enforcement environment

EXPERIENCE

Highland Park Police Department, Highland Park, MI
Senior Police Officer, Field Training Officer, Detective
PRESENT - 2012

Patrol specified district on foot and with patrol vehicle
Check for any law violations and watch for suspicious activity
Serve warrants and write citations
Respond to radio calls and investigate complaints

Detroit Public Schools, Detroit, MI
School Police Officer

2015

Responded to school calls
Patrolled assigned school areas
Protected and maintained the safety and security of students and faculty

Hills Barber & Styling Salon, Detroit, MI
Master Barber

2012 - 2002

Perform traditional barber services per customer requests
Maintain good customer contact

National City Bank, Royal Oak, MI
Reconciler/Customer Service Representative
2002-1992

Accurately balanced client accounts
Corrected area bank branch errors
Effectively communicated with customers

Foot Locker, Harper Woods, MI/ Southfield, MI
Assistant Manager/Sales Associate
1992- 1990

Supervised and trained new employees
Improved overall customer service
Balanced daily books and made bank deposits
Assisted customers with purchases

SKILLS

Certified Evidence Technician
Certified LEIN Operator
Certified in Recovering Contraband in Vehicles

AWARDS

Highland Park Police Officer of the Year, 2016

Operator of the Month Accolades, National City Bank, 1994 - 1992

Perfect Attendance, National City Bank, 2001- 1994

EDUCATION

Macomb Police Academy, Mt. Pleasant, MI
Graduation date: May 25, 2011 - Passed MCOLES State Test
2011

Wayne County Community College, Detroit, MI
Associates of General Studies
Major: Liberal Arts Degree
2005- 2000

Michigan Barber College, Detroit, MI
Michigan State Barber Board
-Passed 1995

References available upon request

Jasmine S. Henry

EDUCATION / LICENSURE

Bachelor of Arts, Sociology

Michigan State University, East Lansing, MI

August 2005

Master's of Arts, Social Justice

Marygrove College, Detroit, MI

May 2014

Certified – Michigan Accident and Health Producer
Department of Insurance and Financial Services

CORE KNOWLEDGE & SKILL AREAS

Problem Solving Skills
Verbal & Written Communication Skills
Relationship Building

Strategic Planning
Analytical & Quantitative Skills
Strategic Research & Analysis

PROFESSIONAL EXPERIENCE

Market Relations Project Consultant

Blue Care Network of Michigan, Southfield, MI

February 2014-current

Act as a sales liaison for Blue Cross Blue Shield of Michigan Sales, providing them with problem resolution and acting as a Blue Care Network of Michigan subject matter expert. Act as a business lead for product development leading large and self-funded product initiatives. Collaborate with the Blue Cross Blue Shield of Michigan Sales team to educate account managers on new Blue Care Network of Michigan products as well as self-funded options. Establish working relationships with Sales team and agents to help foster new opportunities for Blue Care Network of Michigan.

- ✓ Led the project team for the Michigan State University Student Health Plan which netted over 10,000 members
- ✓ Implemented automated process for self-funded group setup
- ✓ Revamped Blue Care Network Service Company self funded presentations and all supporting documents used by external sales force

Field Service Representative

Blue Care Network of Michigan, Southfield, MI

September 2011-January 2014

Analyze, investigate, resolve and respond to sensitive/complex issues. Provide hands on support for managing agents, agents, employer group's decision makers, third party administrators and BCBSM sales staff on all service encounters related to claims, benefits, membership and billing, rating and underwriting inquiries. Act as subject matter expert during open enrollments, health and benefit fairs, and employee meetings at group locations and agent meetings. Responsible for accurate benefit

interpretation, providing explanation in the adjudication of claims and conduct HMO administrative presentations. Develop strategies to identify and recognize group requirements and gain trust from agents, managing agents, third party administrators, group decision makers, human resource staff, union personnel and other group administrators.

- ✓ Served as a subject matter expert on the Member Digital Experience workgroup and within the department to update specific policies and procedures
- ✓ Consistently acknowledged by leadership & customers for providing excellent customer service and professionalism

Customer Service Representative II

Blue Care Network of Michigan, Southfield, MI

June 2007-August 2011

Investigate, process, resolve, and respond to provider and member inquiries received via telephone regarding claims, benefits, eligibility, materials, forms, and PCP changes. Educate new and existing members and beneficiaries concerning policies, procedures, and benefits through daily telephone inquiries. Record pertinent facts regarding inquiries and update appropriate files. Contract employee from July 2006-June 2007.

- ✓ Routinely meet or exceed departmental servicing goals
- ✓ Training & experienced in multiple BCN product lines including Commercial, Medicare Advantage, Bluecaid, Healthy Blue Living, and Blue Elect Plus
- ✓ Served as a subject matter expert and provided valuable input in developing policies, procedures, and training materials for the BCN Advantage product

Child & Family Worker, Foster Care

Orchards Children's Services, Southfield, MI

September 2005-June 2006

Assessed and diagnosed the functioning of youth entering the foster care system and their biological family. Created and implemented treatment goals with youth and their family. Identified community resources and coordinated delivery of services to meet goals of treatment plan. Evaluated progress of family as related to treatment goals on a quarterly basis and reported findings to the court. Provided support, assistance, and consultation to the foster families.

- ✓ Demonstrated ability to work with multiple external partners to ensure progress related to the treatment plan

RELEVANT EXPERIENCE

Board of Directors - Treasurer

Dr. Joseph F. Pollack Academic Center of Excellence (PACE Academy)

March 2011-current

Vice President

PACE Parent Advisory Committee (PPAC)

December 2009-February 2011

PPAC Representative, Strategic Planning Committee

PACE Academy

February 2010-December 2010

Executive Board Member

Student Parents On a Mission (SPOM), Michigan State University

September 2003-May 2005