

# EMU Cable Issue Submission Form

(Upon completing this form in Acrobat Reader, click "File" and save. Then attach the saved PDF in an email to [cenhrt\\_bulkmdu@cable.comcast.com](mailto:cenhrt_bulkmdu@cable.comcast.com))

Your Name:

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Phone Number:

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Residence Hall/Apartment Complex Name:

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Room/Unit Number

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Please describe the issue, including details about what steps you've taken to troubleshoot

## Cable TV Issues

Issue related to Internet service only? Leave this section blank, but continue to the "Internet Issues."

Cable Box Serial Number (Cornell Courts, The Village, and Westview only—serial found on white stick on cable box. Please include full number):

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What is your television brand and approximate age:

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## Internet Issues

If your issue is related to cable tv service only, leave this section blank

Modem/Router Serial Number (Cornell & Westview only—serial on white sticker):

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