

Obtaining Your Eagle OneCard – Message to Students from Student Business Services

Sept. 2, 2020

Dear Students:

We want to help you through the process of obtaining your Eagle OneCard, which is your official University ID Card and entitles you to access student privileges on our campus.

Students who need an Eagle OneCard should upload their photo and order a card through our online photo submission process. All information is located here: <https://www.emich.edu/sbs/eagleone/photosubmission.php>

Students who are moving on to campus and have not received their card in the mail yet should do the following:

- Upload their photo and order a card through our online photo submission process as noted above at <https://www.emich.edu/sbs/eagleone/photosubmission.php>.
- Request a temporary University ID card using our online form. Information located here: <https://www.emich.edu/sbs/eagleone/replacing.php>. Your temporary card will be available for pick up in 1-2 business days from Service EMU.
- If a student is not able to obtain their temporary University ID card before moving in, the housing staff will provide a housing temporary card that will be valid for a few days until the student receives their temporary University ID.

If any situations or difficulties arise with the use of your card, please email us at eagleonecard@emich.edu.

Additional information from Student Business Services:

Please note also the first Fall refund has been processed. Additional refund processing will take place weekly We are processing check payments from all drop boxes and mail at least two days per week at this time.

As noted earlier, please contact Student Business Services with any questions at eagleonecard@emich.edu regarding your Eagle OneCard, and contact ebill@emich.edu with questions regarding your bill.